

Planning Performance Framework



Community Council training

Damian McAfee – Senior Planner



Planning Performance Framework

- Background
- Format and content
- Feedback – Peer review and Scottish Ministers
- Questions/Suggestions

Background

- Developed by Heads of Planning Scotland (HoPS) in conjunction with the Scottish Government
- Mix of statistics and case studies of what we've done and how well
- Planning authorities prepare PPFs annually
- Guidance and template prepared by HoPS and Scottish Government

The template

- National headline indicators
- Defining and measuring a high quality planning service
 - Quality of outcomes
 - Quality of service and engagement
 - Governance
 - Culture of continuous improvement
- Service improvements for coming year
- Official statistics
- Workforce and financial information
- Performance Markers Report 2016/17 (Red, Amber, Green)

Key points from the last PPF

- Application performance and official statistics
- Complaints / Ombudsman cases
- *Planning enforcement in action – returning Forsyth’s sphere*
- *New High Schools – Portobello and James Gillespie’s*
- *Research on short stay commercial lets*
- *Housing land audit*
- *New affordable housing – 21st Century Homes*
- Customer engagement – Customer Forum
- Staff and elected members training
- Edinburgh Biodiversity Action Plan
- Review of service improvements past year and year ahead

Feedback

- Scottish Ministers – letter to Chief Executive (Nov/Dec)
- Peer review with Aberdeen City
- Feedback reported to Planning Committee (Mar)
 - Service improvement plan
- Next steps
 - Annual customer forum
 - Official statistics from SG
 - Finalise case studies
 - Submit end of July

The next PPF

- Service improvement plan
- Journey of continuous improvement
- Case studies and updates
 - New developments (Leith Fort, Bath St, Social Bite)
 - Engagement with Young People in Planning
 - Annual Customer Forum
 - Local Development Plan – governance and financial modelling
 - Councillor and Community Council training
- Performance statistics and measures

Questions/Suggestions

